

MERMAID WATERS HOTEL

**WEDDING**

*Packages*

Cnr Markeri Street & Sunshine Blvd Mermaid Waters QLD 4218

P. (07) 5572 2500

E. [brodie.murdock-smyth@alhgroup.com.au](mailto:brodie.murdock-smyth@alhgroup.com.au)

[lonestartavern.com.au](http://lonestartavern.com.au)

MERMAID  
WATERS  
HOTEL | BY Night <sup>PLUS</sup>  
cap

# WEDDINGS

*Where memories are made*

Congratulations on your engagement and thank you for considering the Mermaid Waters Hotel for your upcoming wedding venue.

With 3 wedding reception areas available, whether your special day is a large or small occasion the Mermaid Waters Hotel has stylish rooms to accommodate your specialty needs.

From the spacious multi-tiered Oriana room seating 30-210 guests, complete with a dance floor or to the Markeri room with its unique ambience for romance, our specialist staff will ensure you have a truly memorable day.

The Mermaid Waters Hotel and its wonderful staff will make sure your whole experience will be one that no one shall ever forget.

We look forward to hosting your wedding in the near future.



# PACKAGES

## Bronze

**\$4,000**  
**BUFFET OR 2 COURSE**

Maximum 60 pax

Bridal table

Full table setup

Chair covers

Candles centrepieces

## Silver

**\$8,000**  
**BUFFET OR 3 COURSE**

Maximum 80 pax

Flower Wall

Coffee and tea station

Centrepieces

Chair covers

Bridal table

2 hour classic drinks package

Photo booth

Honeymoon suite with champagne

## Gold

**\$10,000**  
**3 COURSE SET MENU**

Maximum 120 pax

Bridal Table

Poolside ceremony

Photo Booth

Flower Wall

Coffee and tea station

3 hour classic drinks package

Chair covers

Centrepieces

Honeymoon suite with champagne

Option to add extra people with  
a per person package.



# ACCOMMODATION

**THE MERMAID WATERS HOTEL IS A FOUR STAR ACCREDITED HOTEL FEATURING 104 ROOMS.**

Our conference and events team are here to assist with planning your event and can tailor a range of accommodation options to suit your needs. We offer a range of accommodation options suiting singles, couples and families.

The hotel offers 24 hour reception, room service, wheelchair accessible rooms, free onsite car parking and tour desk facilities.

*Our Rooms*

**STUDIO - KING  
TWIN SINGLE  
TWIN QUEEN  
TRIPLE  
FAMILY & FAMILY SPA**

Freshly renovated, boasting a stylish and contemporary design - our rooms have been designed to create a fantastic corporate and leisure guest experience.

All our rooms feature full en suite (some including baths), king coil executive level mattresses, 55inch smart TV, individually controlled air conditioning, hairdryer, tea/coffee making facilities, bar fridge, iron/ironing board and free Wi-Fi access. Our rooms come with all the modern conveniences to ensure you have a comfortable and relaxed stay with us.

**MERMAID WATERS HOTEL** | BY **Night cap** PLUS

[LONESTARTAVERN.COM.AU](http://LONESTARTAVERN.COM.AU)



#### CONFIRMATION

Confirmation that your function will be proceeding must be made within 7 days of making a tentative booking. A signed copy of these terms and conditions and a deposit must be made. The deposit amount will be the cost of the room hire for the room/s you are allocated. This deposit will be credited towards your function account. Your function is not locked in until a deposit is received and a confirmation email from The Lonestar Tavern is sent to you.

#### FINAL ATTENDANCE

Minimum guest numbers are required 2 weeks prior to your event, This amount of guests will be your minimum charge of guests for your function. If the final numbers go down prior to the event, the initial minimum number given at the two week period will still be charged. Final attendance numbers is required 1 week prior to function. If final numbers go up you may incur additional fees.

#### FOOD AND DRINK

Under no circumstances can the hotel allow outside food and beverage be brought in to the hotel. To comply with HACCP Safety and hygiene regulations no Food or Drink is to be brought onto the premises by the client allowed to take food with them when they leave. (Some exclusions may apply please contact hotel for further details and expectations) This includes desserts, lolly stations, donuts and sweets. However, we would be more than happy to organise any of these on your behalf. Birthday, Engagement and Wedding cakes ARE permitted. We do not permit any alcohol to be brought into the hotel. We will however, be more than happy to try and source anything for you.

#### FUNCTION SCHEDULE

Every function at The Lonestar Tavern is given a dedicated Functions Coordinator/Manager to help organise everything you need and all your requirements are met. To do this we require final food selections and all the finer details to be confirmed 2 weeks prior to your event date. This includes dietary requirements, entertainment requests, time schedule etc. The client agrees to commence the function at the agreed time and to vacate the premises at the agreed time. Your function Coordinator will provide you with a copy of your run sheet to confirm all of your final details.

#### BUMP IN/OUT

The Lonestar Tavern reserved the right to book out the same function room 1 hour prior to your scheduled event start time and 1 hour after your event is scheduled to end. If you require to bump in or out any equipment, organise deliveries or set up decorations etc they must be organised within this hour time period. Additional time may be granted at the management's discretion and may incur an additional fee.

#### OTHER FUNCTIONS

The Lonestar Tavern reserves the right to book other functions in the same function rooms up to 1 hour before and 1 hour after the scheduled function starting and finishing times. In addition the hotel reserves the right to book another function in the adjoining rooms at any time. It is important to remember that while the function rooms are separated they are not limited by any physical barriers. Measures are put in place to ensure that the functions remain separated; however this is not entirely restrictive. Please keep in mind this is a busy hotel and residual noise will occur.

#### ARRIVAL AT THE LONESTAR TAVERN

Please note that the hotel does not open for general trade until 10am. If your event or conference commences prior to this time, access to the hotel can be gained via the side door on Stuart Street. To ensure both our staff and your guests safety we will only be able to open these doors once prior to 10am.

#### SPECIAL EFFECTS/DECORATIONS

Smoke machines, pyrotechnics, candles and sparklers cannot be operated without prior written permission from hotel management. Due to the effect that these items can have on the hotels smoke detectors, should the fire services respond to an alarm set off by unauthorised use of any of these items, the client will be liable for any damages or charges incurred by the hotel. Unfortunately no bands are permitted to play in any of the function rooms. In the event that the fire alarms are set off by either yourself or one of your guests you will be required to pay a \$1500 fee for the false alarm. Any money that remains after the invoice is received will be refunded back to you. This may take up to six weeks after the event. Any fees must be paid in full on the night of the event.

#### LOSS OR DAMAGE - DECORATIONS

Loss or damage to the hotel or any of its equipment will be the financial responsibility of the client. The client is responsible for any damage done by themselves and of their guests or suppliers. The erection of decorations is permitted on the condition that they do not damage the hotels property. Nothing is permitted to be nailed, screwed, glued or stapled to any wall or surface of the hotel. All decoration requests have been approved prior to the event. In addition the hotel will take all reasonable care to protect the property of guests however, they will take no responsibility or liability for any loss or damage of items left in the hotel, prior to, during or after the function. Please remember the onus of one's property lies within themselves.

#### RESPONSIBLE SERVICE OF ALCOHOL

It is important for the client to understand the importance of the safety and legal requirements incurred by a licensed establishment. This includes all Responsible Service of Alcohol and Licensing regulations associated with a licensed hotel. Legal requirements will be adhered to and enforced when required. In accordance with said laws the hotel staff reserve the right to refuse service to any individual for the hotel premises if they see fit. The hotel staff also reserve the right to cut service, to any functions in accordance with these laws. Lonestar Tavern enforces the law that no person under the age of 18 will be served any alcohol and reserves the right to ask for identification.

#### GIFTS OF ALCOHOL

Due to current QLD Alcohol Laws, no alcohol can be taken away from the premises after 10pm. This is law state wide and includes gifts of alcohol that have been given at events or bookings. Last Drinks: Our venue closes at 12am every evening, which means we close all bars at 11.30pm in preparation to shut the hotel.

#### SECURITY

All 21st birthday parties exceeding 60 persons in attendance will be subject to an additional security fee of \$200 to cover any additional security personnel that the hotel would incur in hosting the event. The Lonestar Tavern reserves the right to hire security to be present at a function with the cost passed onto the client. Payment: The hotel does not extend credit in any form. Final payment is required 14 days prior to your function unless arrangements have been made with the functions manager. Any additional purchases made on the day if the function must be finalised before departure on that day. Payments can be made via credit card over the phone or via cash or credit card in store.

#### CANCELLATION

If an event is cancelled 14+ days prior to the event commencing, a refund may be given at management's discretion, excluding the deposits charge. If an event is cancelled within 14 days of the event date, no refunds for any deposit paid will be given.

#### DECLARATION

By confirming and signing these terms and conditions you will be confirming your booking stating you understand the terms and conditions and are agreeing to adhere to and abide by these said terms and conditions.

NAME

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DATE

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SIGNATURE

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Speak to our events team today for further information  
or to arrange a property inspection and personalised quote  
on how we can create a memorable event.

07 5572 2500

[brodie.murdock-smyth@alhgroup.com.au](mailto:brodie.murdock-smyth@alhgroup.com.au)

[mermaidwatershotel.com.au](http://mermaidwatershotel.com.au)

Corner Markeri Street & Sunshine Boulevard

Mermaid Waters, Queensland, 4218

*We look forward to  
hosting your event!*